

## Daily Tiffins – Privacy Policy

### Effective Date:

At Daily Tiffins & Co., we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you use our website and mobile application.

### 1. Information We Collect

We may collect the following types of information when you interact with us:

Personal Information: Name, phone number, email address, delivery address, payment details.

Order Information: Meals ordered, subscription details, delivery preferences.

Device & Usage Data: IP address, browser type, operating system, app usage statistics, and cookies.

Location Data: To provide accurate delivery services (if you enable location access).

### 2. How We Use Your Information

We use your data to:

Process and deliver your orders.

Communicate about your bookings, payments, and updates.

Provide customer support.

Improve our services, menus, and user experience.

Send promotional offers and marketing (only if you opt in).

Comply with legal and regulatory requirements.

### 3. Sharing of Information

We do not sell or rent your personal information. However, we may share your information with:

Partner Kitchens & Delivery Partners to fulfill your orders.

Payment Gateways & Banks to process secure payments.

Service Providers for analytics, SMS/WhatsApp notifications, or marketing (if opted in).

Legal Authorities if required by law or to prevent fraud.

#### 4. Data Security

We use SSL encryption, secure servers, and strict access controls to protect your data.

Payment details (like card or UPI info) are processed through PCI-DSS compliant gateways; we do not store sensitive payment details.

While we take all precautions, no method of transmission or storage is 100% secure.

#### 5. Cookies & Tracking

Our website and app use cookies and similar technologies to improve your browsing experience.

You can manage or disable cookies through your browser settings, but some features may not work properly.

#### 6. Your Rights

You have the right to:

Access, update, or delete your personal information.

Opt out of promotional communications anytime.

Request data portability or restrictions as per applicable laws.

#### 7. Children's Privacy

Our services are intended for users above 18 years of age. We do not knowingly collect data from children.

#### 8. Policy Updates

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

#### 9. Contact Us

For any questions about this Privacy Policy, please contact:  
[support@dailytiffins.com](mailto:support@dailytiffins.com)

Customer Care: +91 22 6964503